



# Accelerating Primary Care Transformation in Oregon

May 2015 Newsletter

## Project Opportunities



The Oregon Pediatric Improvement Partnership, a technical assistance provider for the Patient-Centered Primary Care Institute, is currently recruiting practices for two projects related to improving care for children with special health needs and autism screening.

[Read more about these projects](#), including who to contact if you are interested in participating in either project or know of a practice who might be.

## Featured Blog Posts

### OHA Establishes Statewide Collaborative for Trauma-Informed Care

*Trauma Informed Oregon Director Diane K. Yatchmenoff, Ph.D. describes the partnership to advance Trauma-Informed Care, including dates for events across the state.*



Across health care and many other service systems, there is increasing understanding about the long-term impact of adversity and trauma on health and wellbeing. Developments in neuroscience and developmental neurobiology, combined with

## Webinars

### Referral Tracking and Care Coordination

MAY 27, 2015 | 8:00AM PST

Interactive webinar focusing on referral tracking and cooperation/relationship building between primary care clinics and specialists, social services, dental, and other community health partners.

[Register now »](#)

### Depression Screening & SBIRT for Adolescents

JUNE 16, 2015 | 8:00AM PST

The purpose of this webinar is to provide an overview of the CCO incentive metrics that now include adolescents, strategies for how practices and health systems can address privacy and confidentiality before screening, and specific suggestions and considerations to use when submitting billing claims and documenting care in the EMR.

[Register now »](#)

### Health Literacy: A Key to Patient-Centered Communication

JUNE 23, 2015 | 8:00AM PST

Health literacy is the degree to which patients can receive, understand and use the information provided to them by their healthcare providers.

Many in primary care are learning how important

findings from the seminal [Adverse Childhood Experiences](#) study, have heightened awareness of a reality that is no secret to individuals with lived experience and the providers who offer them support and care - Painful, traumatic experiences in childhood and across the lifespan can have a powerful impact on physical and behavioral health [Read more >>>](#)

it is to address health literacy in the practices as part of providing appropriate care. Learn more about health literacy and how you can address it.

[Register now »](#)

## Winner!

### Congratulations to Joy Wright, RN Care Manager at Garden Way Medical Clinic in Eugene!

Joy won a Starbucks gift card for completing the Institute web resources survey in April. Thanks to Joy and everyone else for their feedback. We received more than 60 responses and are using the feedback in our planning for the next phase of the Institute. Stay tuned for more information about where we are headed!

**If you have feedback you want to share, please drop us a line anytime -**  
[info@pcpci.org](mailto:info@pcpci.org)

View the [recording of a recent Institute webinar on Trauma Informed Care](#) to learn more.

### Forming Meaningful & Engaging Teams: Keys to Success

*Regina Dehen, ND is the Chief Medical Officer of the National College of Natural Medicine (NCNM) in Portland. The NCNM team participated in an Institute Learning Collaborative this year to improve their understanding of PCPCH and team-based care.*



In late 2014, NCNM Clinic, the primary teaching clinic at the National College of Natural Medicine (NCNM), made the shift to a team-based care delivery system, a new concept at the naturopathic and

Chinese medicine college. [Read more >>>](#)

## Resources

Enjoy these resources on managing change, resilience, and how you can keep your team moving forward.

[In Search of Joy in Practice: Innovations from 23 High-Performing Primary Care Practices](#) [recorded webinar]

[How to Combat Change Fatigue](#) [article]

[Getting from Here to There: Effectively Guiding Change](#) [Institute TA Network session recording]

[Clinician Wellness: Building Resilience in the Primary Care Home Team](#) [Institute recorded webinar]

### More from the Blog:

- [Patient-Centered Communication Skills](#)
- [Seize the Opportunity to Develop an Equity Atlas](#)
- [How Wallace Medical Concern is Engaging Patients](#)

## About Us

Thank you for subscribing to the Patient-Centered Primary Care Institute newsletter. The Institute accelerates primary care transformation in Oregon by

bringing together health care providers, clinic staff, technical experts, patients, quality improvement professionals and others to share valuable knowledge and resources. To learn more about our work, visit [pcpci.org](http://pcpci.org).

*The Institute is continually gathering valuable resources, tools and information to share with practices in all stages of patient-centered primary care home transformation. Find many others searchable by topic area, resource type or PCPCH standard [on our website>>>](#)*

OREGON HEALTH CARE  
**QUALITY**  
CORPORATION

*The Institute is a multi-stakeholder initiative managed by the Oregon Health Care Quality Corporation.  
For more information [visit Q Corp's website](#).*

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