



www.pccpi.org

Founded in 2012, the **Patient-Centered Primary Care Institute** accelerates primary care transformation in Oregon. Through the Institute, health care providers, clinic staff, technical experts, patients, quality improvement professionals and others come together to share valuable knowledge and resources. The Institute also connects practices in all stages of primary care home transformation to a broad array of technical assistance that meets their needs.

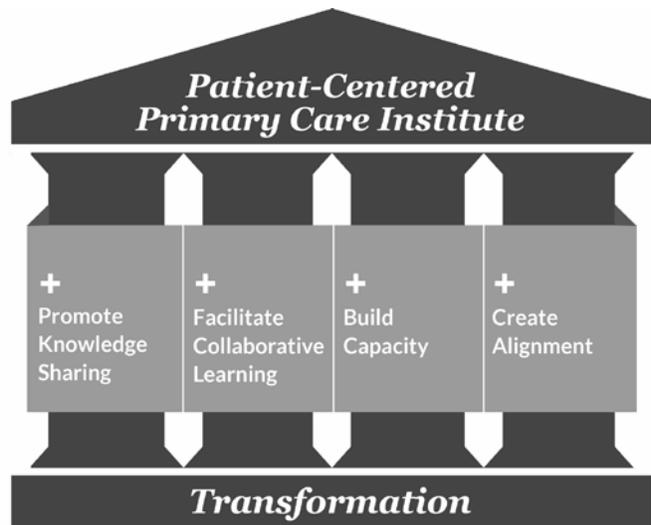
Institute programs and resources help practices meet the standards of the Oregon Health Authority's Patient-Centered Primary Care Home (PCPCH) recognition program, and achieve the Triple Aim. Through partnerships with Oregon's most experienced and knowledgeable technical assistance organizations and content experts, the Institute helps practices develop robust systems to ensure coordinated, accessible, comprehensive and patient-centered care in four foundational ways:

Promote Knowledge Sharing through a website that features original webinars and categorized resources, interactive online learning modules, and stories from practices and transformation champions in a regularly updated blog.

Facilitate Collaborative Learning by partnering practices with technical assistance experts who lead face-to-face learning sessions, offer at-the-elbow coaching, and provide a space for practice participants to receive and offer peer-to-peer support.

Build Capacity by offering avenues for transformation champions to collaborate, deploy resources collectively and improve the overall quality of the information and services available to primary care practices.

Create Alignment across efforts to improve primary care by identifying synergies, gaps, duplications and challenges, and connecting people to one another.



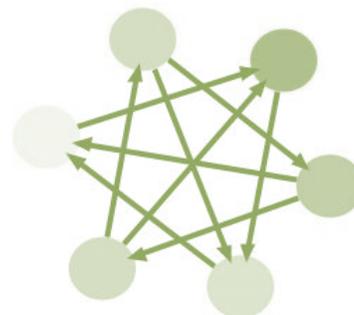
The Institute is a multi-organization partnership managed by the Oregon Health Care Quality Corporation (Q Corp), a nonprofit organization dedicated to improving the quality and affordability of health care in Oregon by leading community collaborations and producing unbiased information. We work with the most knowledgeable technical assistance organizations in the region, including CareOregon, CareSync Consulting, Mountainview Consulting Group, Oregon Pediatric Improvement Partnership, Oregon Primary Care Association and Oregon Rural Practice-based Research Network. To learn more about our partners, visit pccpi.org/our-partners

ACCOMPLISHMENTS & HIGHLIGHTS

PROMOTE KNOWLEDGE SHARING

The Institute website (www.pccpci.org) serves as a hub of information, announcements, news and resources.

- **Weekly blog posts** on engaging patients, behavioral health integration models, conference announcements and re-caps, and more
- **30+ webinars** covering team-based care, SBIRT screening, motivational interviewing, shared decision-making and more
- **200+ primary care transformation resources** searchable by topic area, resource type or PCPCH standard
- **Online learning modules** describing the 10 must-pass standards and 23 other standards clinics can meet to earn points toward becoming officially recognized as a Patient-Centered Primary Care Home (PCPCH)



The Online Modules are an ideal beginning and reference guide to understanding the complexities of the PCPCH, and the introduction module is very helpful because the medical home concept is new to many people.

– Tracy Gaither, Care Coordinator, Albany, OR

FACILITATE COLLABORATIVE LEARNING



In the last two years we partnered with technical assistance organizations to offer in-person training opportunities and practice coaching to **more than 80 primary care practices in Oregon** to support their work to integrate behavioral health, partner with patients on quality improvement, improve access, enhance patient-centered communication and use patient experience surveys to improve care.

The extensive education and reinforcement provided by ORPRN – from goal setting, employee and provider engagement and quality improvement –made us set attaining medical home status as a priority for our clinic.

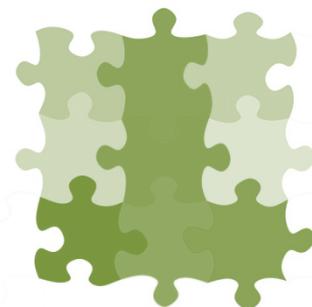
--Stacie Rothwell, HDH Family Care

BUILD CAPACITY & CREATE ALIGNMENT

Through the **Technical Assistance Learning Network**, the Institute brings together a community of more than 160 quality improvement professionals and transformation champions to network, share tools and resources, and brainstorm solutions to primary care transformation challenges.

It was informative and a great networking opportunity – it was nice to be able to put a face to a name and to learn more about organizations and their strategies for engaging patients and practices.

-TA Learning Network Participant



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