

Refund Policy

Due to the limited space of the training program, Q Corp will not issue any refunds within 60 days of the first day of the training. A cancellation before 60 days will be fully refunded, or applied to a future training program.

For organizations planning to send a group of registrants, Q Corp strongly recommends identifying each individual in advance of registration to avoid costly last-minute cancellations.

Q Corp and CareOregon reserve the right to cancel any training due to insufficient enrollment at least 30 calendar days in advance of the scheduled date. Q Corp will provide notice to registrants with the option to reschedule for a future course date or to receive a full refund of registration fees.

If a PCPCT training is cancelled due to unforeseen circumstances such as weather, natural disaster, etc. the customer is entitled to reschedule for a future training course. Q Corp and CareOregon are not responsible for any expenses incurred by the customer if a training course is cancelled.

If you have questions about this refund policy, please email info@pcpci.org