Your care
Your voice
Your team

Your Providence Patient-Centered Medical Home

Use MyChart® for online access to your care.

With MyChart you can:
- Send emails to your health care team
- See your test results
- Review your medical information
- Schedule appointments online

Ask a member of your health care team how you can sign up today for MyChart.

Please call your health care team with any questions:

Clinic Name 1
Address 1
City, State, ZIP 1
Phone 1

Clinic Name 2
Address 2
City, State, ZIP 2
Phone 2

Clinic Name 3
Address 3
City, State, ZIP 3
Phone 3

OUR MISSION
As people of Providence, we reveal God’s love for all, especially the poor and vulnerable, through our compassionate service.

OUR CORE VALUES
Respect, Compassion, Justice, Excellence, Stewardship

www.providence.org/pmg

Providence Medical Group has met the standards of care to be recognized as a patient-centered medical home by the Oregon Health Authority. This agency seeks to improve the health and care of all Oregonians.
What is a patient-centered medical home?

Patient-centered means that you and your health are the focus of your health care team.

Medical home begins with your primary care clinic, where a team of professionals work together to provide you with a new, expanded type of care.

Patient-centered medical home is a care approach that brings together an expert team focused on you.

Your medical home includes:

- You
- Your primary care provider
- Other members of your health care team, including:
  - Medical assistants
  - Patient coordinators
  - Pharmacists
  - Case managers
  - Health educators
  - Medical specialists
  - Behavioral health specialists
- Coordination of all your care, including:
  - Primary care
  - Hospital care
  - Specialty care
  - Home health care
  - Community services and resources
- Access to your health care team in person, on the phone or by email

Your health care team promises to:

- Partner with you to help you meet your health care goals
- Listen to all of your concerns
- Include you in decisions about your health care
- Explain your health care instructions
- Answer all of your health care questions
- Coordinate all your health care needs, including prescriptions, lab work and specialty care
- Respect your cultural background and language preferences

What is your role on the health care team?

- Be an active partner in your care.
- Learn what you can do to stay as healthy as possible.
- Follow the plan that you and your health care team have agreed is best for you.
- If you have questions, ask!

When you come to your next appointment:

- Bring a list of:
  - Important things you want to discuss with your provider
  - Any medication changes since your last visit, including prescriptions, over-the-counter medications and herbal supplements
  - Any changes in your health since your last clinic visit, such as changes to your diet, breathing, skin or sleep
- Bring any forms that your provider needs to sign.
- Let your team know if you need a prescription medication refill.

Tools you can use between appointments:

Review your After-Visit Summary. It includes:

- Notes about your visit
- Care instructions
- A list of all your medications

(continued)