

Team to Evaluate: _____

Team Evaluation Criteria

Instructions: Place a "X" on the scale to indicate your rating of the team on each evaluation criteria.

1. Team Goals and Objectives

There is consensus among participants regarding the team goals and objectives.

There is significant disagreement among participants regarding the team goals and objectives.

1 **2** **3** **4** **5** **6** **7**

2 Leadership

A leader or leaders has been clearly defined and the team understands the role and function of leadership.

There is significant confusion regarding leadership and the role and function of leadership.

1 **2** **3** **4** **5** **6** **7**

3. Group Norms and Procedures

Norms and procedures are defined by the leader or through consensus of participant and are evaluated and modified as the group works together.

There are no working norms and procedures that have been defined by leadership or developed by the team.

1 **2** **3** **4** **5** **6** **7**

4. Decision Making/Problem Solving

The leader defines the decision-making and problem solving process and/or the group agrees on how decisions are made and problems solved in the group.

Members of the team are unclear on how decisions are made in the group and how problems are solved.

1 **2** **3** **4** **5** **6** **7**

5. Communications

Communications among participants is frequent, open and very effective.

Communications among participants is minimal, guarded and ineffective.

1 **2** **3** **4** **5** **6** **7**

Evaluation Criteria Cont.

6. Utilization of Resources

The team identifies and uses the resources available within and outside the group.

The team does not identify and use the various resources available within and outside the group.

1 **2** **3** **4** **5** **6** **7**

7. Intra-team Trust

Participants have a very high level of trust of one another and can rely on promises and agreements

The participants have minimal or no trust of one another and can not rely on their promises or agreements

1 **2** **3** **4** **5** **6** **7**

8. Conflict Management

Conflict is acknowledged when present and is managed so it does not interfere with the team's ability to do its work.

Conflict is present in the team and goes unacknowledged and/or is not managed effectively.

1 **2** **3** **4** **5** **6** **7**

9. Facilitation

Facilitation is present, highly appropriate and very effective

Facilitation is absent, inappropriate and/or ineffective

1 **2** **3** **4** **5** **6** **7**

10. Evaluation

Team meeting, process and task evaluation data is always collected analyzed and shared.

Team meeting, process and task evaluation data is never collected analyzed or shared.

1 **2** **3** **4** **5** **6** **7**

Adapted from "The Team Effectiveness Critique" developed by Mark Alexander, The 1985 Annual: Developing Human Resources, University Associates.